

## Trainer Profile

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### Biographical Information

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**Name** : Nelson Kok  
**Age** : 46  
**Year of Birth** : 1963  
**Nationality** : Malaysian  
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Website : <http://www.nelsonkok.com>  
**Languages (Written/Verbal)** : English. Bahasa Malaysia  
**Dialect (Spoken)** : Cantonese, Hokkien

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### Education

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Qualification	Institution	Year Awarded
Master in Business Administration	Universiti Sains Malaysia	1997
B.Sc (Hons) in Physics	Universiti Sains Malaysia	1987

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### Work Experience

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#### Corporate Trainer (Freelance)

Nelson Kok has more than 22 years of working experiences, of which 15 years experience working as a freelance corporate trainer. He now served as an associate consultant and a freelance trainer to several training

providers in Malaysia, China, Singapore & Africa. He has conducted training programs for both multinational and local companies. Throughout his career, he was a certified trainer for many management, quality and productivity programs such as *Managerial Decisions & Business Modeling, Managerial Statistics, Statistical Process Control, Quality Control Circles, Quality Improvements using 7QC Tools, 7 Steps Problem Solving, 5S Good Housekeeping, QIT, TQM, MRPII, ERP, Team Building Program, Effective Meetings Workshop, Effective Supervisory Skills, Communication and Leadership Skills, Problem Solving & Decision Making, Effective Time Management, Motivation At Work, Frontline Leadership Program, and 7 Habits of Highly Effective People*. He has also conducted many quality audits and was directly involved in company's ISO 9002 and Quality Management Excellence Award (QMEA) certifications. Nelson's area of specialization is in helping organizations to achieve higher productivity using proven Management, Quality and IT tools and techniques

Some of the organizations that he had worked for or collaborated with:

**Organizations**

**Type of Program**

DAL Motors Company Ltd, Khartoum, Sudan	In-house
KENANA Sugar Company Ltd, Khartoum, Sudan	In-house
MTN Sudan Co. Ltd, Khartoum, Sudan.	In-house
Burj-Al Fateh Hotel, Khartoum, Sudan	In-house
PETRODAR Operating Company Ltd, Khartoum, Sudan.	In-house
KEER-MISC Logistics Company Ltd, Khartoum, Sudan.	In-house
Canar Telecommunications Co. Ltd, Khartoum, Sudan.	Public Program
Sudan Petroleum Pipeline Company Ltd, Khartoum, Sudan	Public Program
Sudan International Centre for Quality (ICQ), Khartoum, Sudan	Public Program
Gracezone Marketing Pte. Ltd, Singapore.	In-house
Global EduTech Management (Suzhou) Co., Ltd, Suzhou, China	In-house
ING Malaysia, KL, Malaysia.	In-house
TM Applied Business Sdn Bhd, KL	In-house
Western Digital Media Sdn Bhd, Penang	In-house
OSRAM Opto Semiconductors (Malaysia) Sdn. Bhd, Penang	In-house
Lumileds Lighting (Malaysia) Sdn Bhd, Penang	In-house
Infineon Technologies (Malaysia) Sdn Bhd, Melaka	In-house
DELL Asia Pacific Sdn (APCC), Penang	In-house
SilTera Malaysia Sdn Bhd, Kulim Hi-Tech Park, Penang	In-house
Matshushita Electric Company, (Malaysia) Berhad (MELCOM), Shah Alam	In-house
Panasonic Electronics Devices (Malaysia) Berhad, (PEDMA), KL	In-house
Altera Corporation, Penang	In-house
VS Industry Berhad, Johor	In-house
VADS Berhad, KL	In-house
Shin-Etsu Electronics (Malaysia) Sdn Bhd, Shah Alam.	In-house
NAZA Academy, Gurun, Kedah	In-house
Nikko Electronics Berhad, Penang	In-house
Jabil Global Services, Penang	In-house
QB Technology Sdn Bhd, Penang	In-house
ShanShin (M) Sdn Bhd, Kedah	In-house
Onkyo Electric (M) Sdn Bhd, Kedah	In-house
Eastech Electronics (M) Sdn Bhd, Kedah	In-house
Flowcrete Asia Sdn Bhd, Kepong.	In-house
Mah Sing Plastics Industries Sdn Bhd, Klang.	In-house
PCA Mahlin Sdn Bhd, Penang	In-house
Seapack Food Sdn Bhd, Penang	In-house
Golden Fresh Sdn Bhd, Penang	In-house
L'oreal Malaysia Sdn Bhd (Lancome Group)	On-site
Kimia Zue Huat Sdn Bhd, Penang	On-site
Wysmov Technology Sdn Bhd, Penang	In-house
Zenmax Sdn Bhd, Penang	In-house
Regency Devices Sdn Bhd, Penang	In-house
Wysmedia Technology Sdn Bhd, KL	In-house
Linear Technology (M) Sdn Bhd, Penang	In-house
Sumitomo (SGTi) Sdn Bhd, Penang	In-house

Varitronix EC(M) Sdn Bhd, Penang	In-house
Seagate Technology (M) Sdn Bhd, Penang	In-house
ISO Technology Sdn Bhd, Penang	In-house
Corner Peripheral (M) Sdn Bhd, Penang	In-house
Tanaka Electronics (M) Sdn Bhd, Penang	In-house
Butterworth Iceworks Sdn Bhd, Penang	In-house
Mattel (Malaysia) Sdn Bhd, Penang	In-house
Penang Skills Development Centre (PSDC)	Collaboration
Malaysia Institute of Management (MIM), Northern Branch	Lecturer
FMM (Northern Branch)	Public Programs
Dunville Training Centre	Public Programs

### **Entrepreneur (ICT)**

Nelson is also an entrepreneur and is currently running his own Information and Communication Technology (ICT) business that involves research, development and marketing of Internet Control Solutions software packages and embedded electronics. The company also provides electronics design services, firmware/software development, machine customization and automation solutions using both wired and wireless Internet protocols.

### **Employment History**

<b><u>Position / Tenure</u></b>	<b><u>Organization Worked In</u></b>
PRODUCTION SUPERVISOR (3 years)	AT & T CONSUMER PRODUCTS PTE LTD, Singapore, a multinational company involved in manufacturing of telephone & communication products.
PRODUCTION MANAGER (4 years)	READ-RITE (M) SDN BHD, a multinational company involved in manufacturing of headstacs for computer hard disk drives.
TRAINING MANAGER (5 years) TQM MANAGER (1 year) MIS MANAGER (1 year)	GLOBETRONICS TECHNOLOGY BERHAD, a local public listed company involved in Turnkey Semiconductor Packaging & Opto-electronics devices manufacturing business, with subsidiaries in China, Hong Kong, Philippines, Malaysia.
GENERAL MANAGER (3 years)	AMQUEST SDN BHD, a local ICT startup company what involved in R&D and marketing of hi-end Set-Top Boxes and Video-streaming devices, and multimedia infoservices portals.
ENTREPRENEUR (5 year)	GGN SOLUTIONS, own ICT startup company specializing in Internet Access Control Management software, Firmware programming, electronics circuits design, system solutions provider, training and consultancy.